

The transparent, innovative and developmental municipality that improves the life of its people

## **PERFORMANCE AGREEMENT**

**PROJECT MANAGEMENT UNIT**  MADE AND ENTERED INTO BY AND BETWEEN:

> CHIEF ALBERT LUTHULI MUNICIPALITY

AS REPRESENTED BY THE MUNICIPAL MANAGER

MANDLA STANLEY DLAMINI

AND

**BONGILE CHRISTOPHER MDUTYULWA** 

(ID: 820911 5575 08 3)

THE EMPLOYEE OF THE MUNICIPALITY

FOR THE

FINANCIAL YEAR:

01ST JULY 2020 - 30TH JUNE 2021

## WHEREBY IT IS AGREED AS FOLLOWS:

1. Introduction	<ul> <li>The Employer, MANDLA STANLEY DLAMINI has entered into a contract of employment with the Employee BONGILE CHRISTOPHER MDUTYULWA in terms of section 57(1)(a) of the Local Government: Municipal Systems Act, 2000 (Act No 32 of 2000) ("the Systems Act"). The Employer and the Employee are hereinafter referred to as "the Parties".</li> <li>Section 57(1)(b) of the Systems Act, read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual performance agreement.</li> <li>The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals.</li> <li>The Parties wish to ensure that there is compliance with Sections 57(4A), (4B), and (5) of the Systems Act.</li> </ul>
2. Purpose of this Agreement	<ol> <li>Comply with the provisions of Section 57(1)(b), (4A), (4B) and (5) of the Act as well as the employment contract entered into between the parties;</li> <li>Specify objectives in terms of the key performance indicators and targets defined and agreed with the employee and to communicate to the employee the employer's expectations of the employee's performance and accountabilities in alignment with the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the municipality;</li> <li>Specify accountabilities as set out in a Performance Plan, which forms an Annexure to the Performance Agreement;</li> <li>Monitor and measure performance against set targeted outputs;</li> <li>Use the Performance Agreement as the basis for assessing whether the employee has met the performance expectations applicable to his or her job;</li> <li>In the event of outstanding performance, to appropriately reward the employee;</li> <li>Give effect to the employer's commitment to a performance-orientated relationship with its employee in attaining equitable and improved service delivery.</li> </ol>
3. Commencement and duration	<ul> <li>3.1 This Agreement will commence on 01st July 2020 and will remain in force until 30th June 2021 thereafter a new Performance Agreement and Performance Plan shall be concluded between the parties for the next financial year or any portion thereof.</li> <li>3.2 The parties will review the provisions of the key performance areas (KPA's) and key performance indicators (KPI's) of this Agreement at any time during its term.</li> <li>3.3 The parties will on an annual basis, in terms of the provisions of section 57(2)(a) of the Systems Act conclude a new Performance Agreement and Performance Plan that replaces this Agreement by not later than one month after the beginning of each successive financial year.</li> <li>3.4 If at any time during the term of this agreement the work environment alters (whether as a result of Government or Council or otherwise) to the extent that the contents of this agreement are no longer appropriate, the contents will immediately be revised.</li> </ul>
4. Performance Objectives	<ul> <li>4.1 The Performance Plan (Annexure A) sets out:</li> <li>4.1.1 Key Performance Areas that the employee should focus on;</li> <li>4.1.2 Core competencies required from employees;</li> </ul>

- The strategic objectives, key performance indicators and targets that must be met by the 4.1.3 Employee;
- The time frames within which those performance objectives and targets must be met. 4.1.4
- The performance objectives, key performance indicators and targets reflected in Annexure A are set 4.2 by the Employer in consultation with the Employee and based on the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the Employer, and shall include strategic objectives; key performance indicators; targets and weightings. A description of these elements follows:
  - The strategic objectives describe the strategic intent of the organisation that needs to be 4.2.1 achieved:
  - The key performance indicators provide the measurements on how a strategic objective 4.2.2 needs to be achieved;
  - The target dates describe the timeframe in which the work must be achieved; 4.2.3
  - The weightings show the relative importance of the key performance areas, key objectives 4.2.4 and key performance indicators to each other.

## 5. Performance Management System

- The Employee agrees to participate in the performance management system that the employer adopts 5.1 or introduces for the employee, management and municipal staff.
- The Employee accepts that the purpose of the performance management system will be to provide a 5.2 comprehensive system with specific performance standards to assist management and municipal staff to perform to the standards required.
- The Employer will consult the employee about the specific performance standards that will be included 5.3 in the performance management system as applicable to the employee.
- The Employee undertakes to actively focus towards the promotion and implementation of the KPA's, 5.4 (including special projects relevant to the employees responsibilities) within the local government framework.
- The criteria upon which the performance of the Employee shall be assessed consist of two components, 5.5 Key Performance Areas and Core Competency Requirements, both of which shall be contained in the Performance Agreement:
  - The Employee will be assessed against both components, with a weighting of 80:20 allocated 5.5.1 to the Key Performance Areas (KPA's) and the Competency requirements respectively.
  - Each area of assessment will be weighted and will contribute a specific part to the total score. 5.5.2
- The Employee's assessment will be based on his/her performance in terms of the key performance 5.6 indicators and projects deliverables identified as per the Performance Plan (Annexure A), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings agreed to between the Employer and Employee. Refer example below.

No	Key Performance Areas (KPA's)	Weighting
1.	Good leadership and governance	48%
2.	Efficient and effective Information Communication Technology (ICT)	0%
3.	Transformed institution with competent and capable human capital	4%
4.	Financial healthier and sustainable environment	18%
5.	Provision of basic services	26%
6.	Sustainable Local Economic Development	4%
Tot		100%

A managers' responsibilities are also directed in terms of the abovementioned key performance areas. 5.7 In the case of managers directly accountable to the municipal manager, other key performance areas

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related to the functional area of the relevant manager can be added subject to negotiation between the municipal manager and the relevant manager.

5.8 The Leading Managerial Competencies (LMCs) will make up the other 20% of the Employee's assessment score. Core Competencies (CCs) that are deemed to be most critical for the Employee's specific job should be selected (✓) from the list below as agreed to between the Employer and Employee.

Leadin	g Managerial Competencies (LMCs)	Indicate choice	Weight
1.	Strategic Leadership  Impact and Influence  Institutional Performance Management  Strategic Planning and Management  Organisational Awareness		8.3
2.	People Management	Compulsory	8.3
3.	Program and Project Management     Program and Project Management and Implementation     Service Delivery Management     Program and Project Monitoring and Evaluation		8.3
4.	Financial Management  Budget Planning and Execution Financial Strategy and Delivery Financial Reporting and Monitoring	Compulsory	8.3
4.	Change Leadership		8.3
6.	Governance Leadership     Policy Formulation     Risk And Compliance Management     Cooperative Governance		8.3
	Competencies (CCs)		8.3
7.	Moral Competence		8.3
8.	Planning and Organisation		8.3
9.	Analysis and Innovation  Knowledge and Information Management		8.3
10. 11.	Communication		8.3
12.	Results and Quality Focus		8.3
12.	Total percentage	-	100%

## 7. Evaluating Performance

- 6.1 The Performance Plan (Annexure A) to this Agreement sets out :
  - 6.1.1 The standards and procedures for evaluating the Employee's performance;
  - 6.1.2 The intervals for the evaluation of the Employee's performance.
- 6.2 Despite the establishment of agreed intervals for evaluation, the Employer may in addition review the Employee's performance at any stage while the contract of employment remains in force.
- 6.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to and implementation must take place within set timeframes.
- 6.4 The Employee's performance will be measured in terms of contributions to the strategic objectives and strategies set out in the Employer's IDP.

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- 6.5 The Annual Performance Appraisal will involve:
  - 6.5.1 Assessment of the achievement of results as outlined in the Performance Plan
    - (a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
    - (b) Actuals are supplied for KPI's and Activities under each KPA as part of the Institutional Assessment. Based on the Target for an activity or KPI, over or under performance are calculated and converted to the 1-5 point scale. These scores are carried over to the applicable employee's performance plan. During assessment, the employee has a chance to submit evidence of performance.
    - (c) The applicable assessment rating calculator are used to calculate a final KPA score.
  - 6.5.2 Assessment of the competencies
    - (a) Each competency should be assessed according to the extent to which the specified standards have been met.
    - (b) An indicative rating on the five-point scale should be provided for each competency.
    - (c) This rating should be multiplied by the weighting given to each competency during the contracting process, to provide a score.
    - (d) The applicable assessment rating calculator is then used to calculate a final competency score.

## 6.5.3 Overall rating

An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcomes of the various weighted ratings contained in the Performance Plan which represents the outcome of the performance appraisal.

6.6 The assessment of the performance of the Employee will be based on the following rating scale for KPAs and Competency requirements:

Rating	Terminology	Description
5	Outstanding Performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the Performance Agreement and Performance Plan and maintained this in all areas of responsibility throughout the year.
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.
3	Performance fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the Performance Agreement and Performance Plan.

Rating	Terminology	Description
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	2	Performance not fully effective	areas. Performance m the job. The review/a has achieved below f half the key performan the Performance Agree	the standard required for the job in key neets some of the standards expected for ssessment indicates that the employee fully effective results against more than nee criteria and indicators as specified in the sement and Performance Plan.
	1	Unacceptable Performance	The review/assessmachieved below fully experiormance criteria Performance Agreed employee has failed to bring performance as	meet the standard expected for the job. ent indicates that the employee has effective results against almost all of the and indicators as specified in the ment and Performance Plan. The o demonstrate the commitment or ability up to the level expected in the job despite o encourage improvement.
	6.7.1 Mi 6.7.2 Cl 6.7.3 Mi 6.7.4 Mi 6.8 The mana	an evaluation panel of unicipal Manager (Cha nairperson of the Perfo ember of the Mayoral I unicipal Manager from ager responsible for hu	onstituted of the followin irperson); rmance Audit Committe Executive Committee; are another municipality. man resources of the m	section 56 manager reporting to the municipal ag persons must be established- se; and nunicipality must provide secretariat services to
	the evalua	ation panels referred to	in Section 6.7.	
8. Schedule for Performance Reviews	within the third quar First qua Second o Third qu	month following the quarter : Juguarter :	uarters as indicated with rformance is satisfactor ily - September ctober - December anuary - March	(October 2020) (January2021) (April 2021)
	Fourth q		oril - June	(July2021) w and annual assessment meetings.
				's assessment of the Employee's performance.
	7.4 The Emp	lover will be entitled to	review and make reaso	enable changes to the provisions of Annexure A e will be fully consulted before any such change
	system is	oloyer may amend the adopted, implemente onsulted before any su	d and / or amended as t	re A whenever the performance managemen the case may be. In that case the Employee wil
9. Developmental Requirements	8.1 The Pers	sonal Development Pl during any performan	an (PDP) for addressin ce review discussions.	g developmental gaps will be documented as
10. Obligations of	9.1 The Emp	oloyer shall:		
the Employer	TO THE PERSON NAMED OF THE	**************************************	vironment to facilitate ef	fective performance by the employee;
	9.1.2	Provide access to skills	s development and capa	acity building opportunities;
	9.1.3	Norte callaborativale w	ith the Employee to solv	ve problems and generate solutions to commor

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- 9.1.4 On the request of the Employee delegate such powers reasonably required by the Employee to enable him/her to meet the performance objectives and targets established in terms of this Agreement;
- 9.1.5 Make available to the Employee such resources as the Employee may reasonably require from time to time to assist him/her to meet the performance objectives and targets established in terms of this Agreement.

## 11. Consultation

- 10.1 The Employer agrees to consult the Employee timeously where the exercising of the powers will have amongst others:
  - 10.1.1 A direct effect on the performance of any of the Employee's functions;
  - 10.1.2 Commit the Employee to implement or to give effect to a decision made by the Employer;
  - 10.1.3 A substantial financial effect on the Employer.
- 10.2 The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 10.1 as soon as is practicable to enable the Employee to take any necessary action without delay.

## 12. Management of Evaluation Outcomes

- 11.1 The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 11.2 A performance bonus of between 5% to 14% of the all-inclusive annual remuneration package may be paid to the Employee in recognition of outstanding performance to be constituted as follows:
  - 11.2.1 A score of 130% to 167% is awarded a performance bonus ranging from 5% to 14% in increments as follows:

% Rating over Performance	% Bonus
130% - 149%	5% - 9%
150% and above	10% - 14%

- 11.3 In the case of unacceptable performance, the Employer shall:
  - 11.3.1 Provide systematic remedial or developmental support to assist the Employee to improve his or her performance;
  - 11.3.2 After appropriate performance counselling and having provided the necessary guidance and/or support as well as reasonable time for improvement in performance, the Employer may consider instituting disciplinary action which may ultimately result in the termination of the contract of employment.

## 13. Dispute Resolution

- 12.1 Any disputes about the nature of the Employee's performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/ or any other matter provided for, shall be mediated by:
  - 12.1.1 In the case of managers directly accountable to the municipal manager, the executive mayor or mayor within thirty (30) days of receipt of a formal dispute from the employee
- 12.2 Any disputes about the outcome of the employee's performance evaluation, must be mediated by:
  - 12.2.1 In the case of managers directly accountable to the municipal manager, a member of the municipal council, provided that such member was not part of the evaluation panel provided for in sub-regulation 27(4)(e) of the Municipal Performance Regulations, 2006, within thirty (30) days of receipt of a formal dispute from the employee whose decision shall be final and binding on both parties.

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be made available to the public by the Employer.  14.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the Employee in terms of his/ her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.  14.3 Performance assessment results of the municipal manager must be submitted to the MEC responsible	14. Amendment to Agreement	13.1 Amendments to the agreement will be in writing and can only be effected after discussion and agreement.
for local government in the relevant province as well as the national minister responsible for local government, within fourteen (14) days after the conclusion of the assessment.	15. General	<ul> <li>be made available to the public by the Employer.</li> <li>14.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the Employee in terms of his/ her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.</li> <li>14.3 Performance assessment results of the municipal manager must be submitted to the MEC responsible for local government in the relevant province as well as the national minister responsible for local</li> </ul>

Thus done and signed at CAROLINA on this the 31st day of July 2020

AS WITNESSES:

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AS WITNESSES:

1.

2.

EMPLOYAE: B C MDUTYULWA PROJEST MANAGEMENT UNIT

EMPLOYER: M S DLAMINI MUNICIPAL MANAGER

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## **ANNEXURE A**

## PERFORMANCE PLAN

Name:

**BONGILE CHRISTOPHER MDUTYULWA** 

Position:

MANAGER: PROJECT MANAGEMENT UNIT

Accountable to:

The Municipal Manager

Period:

31st July 2020 to 30th June 2021

- 1. Overview
- 1.1 Purpose

The performance plan defines the Council's expectations of the Manager: PMU's performance agreement to which this document is attached and Section 57(5) of the Municipal Systems Act (2003), which provides that performance objectives and targets must be based on the key performance indicators as set in the Municipality's Integrated Development Plan (IDP) and as reviewed annually.

**Objectives of Local Government** 1.2

> The following objectives of local government will inform the Manager: PMU's performance against set performance indicators:

- Provide democratic and accountable government for local communities. 2.1
- Ensure the provision of services to communities in a sustainable manner. 2.2
- Promote social and economic development. 2.3
- Promote a safe and healthy environment. 2.4
- Encourage the involvement of communities and community organisations in the matters of local 2.5 government.
- **Key Performance Areas** 1.3

The following Key Performance Areas (KPAs) as outlined in the Local Government: Municipal Planning and Performance Management Regulations, R805 (2006) inform the strategic objectives listed in the table below:

- 3.1 Municipal Transformation and Organisational Development
- Infrastructure Development and Service Delivery 3.2
- Local Economic Development (LED) 3.3
- Municipal Financial Viability and Management 3.4
- Good Governance and Public Participation 3.5
- Spatial Rationale and Municipal Planning Alignment 3.6
- **BSC Perspectives** 1.4

The BSC Methodology was used for the development of the Performance Management System and will read as follows:

- Community Satisfaction 4.1
- Financial Perspective 4.2
- Institutional Processes 4.3
- Learning and Growth 4.4
- Strategic Objectives 1.5

To ensure provision of project management for all the Municipal Capital Programme

- 2. The Position
- Purpose of the Position 2.1

To create and render effective and efficient implementation of Infrastructure Development on basic services delivery and technical services

## The Manager: Project Management Unit (PMU) is accountable and responsible for amongst others: 2.2

Infrastructure development planning, Project identification, Financial planning and management of Municipal Infrastructure Grant (MIG) funds, Project feasibility studies, Project planning, Designing all the Infrastructure, Project implementation, including community participation and awareness, construction, capacity building and mentoring support. Project management, Building of capacity in the unit, Monitoring and evaluation of the MIG programme and projects, Compilation and submission of reports in the formats prescribed for the MIG programme, Department of Energy (DOE), Department of Water and Sanitation (DWS), Department of Human Settlements (DHS), Regional Bulk Infrastructure Grant (RBIG) and all municipal capital project as stipulated in Division of Revenue Act (DORA) framework.

## 1.2 Strategic objectives as per the 2020-2021 SDBIP

## STRATEGIC OBJECTIVE 1: TO ENSURE GOOD LEADERSHIP AND GOVERNANCE

No	Key Performance Indicator	Department	Baseline					
2				Annual Target	Weight	Score	Achieved/	Portfolio of
							Not achieved	evidence
		KPA: POLIC	KPA: POLICIES AND PROCEDURES	RES				
r <del>i</del>	Number of developed and reviewed policies	Corporate Services	38	S				
2.	Number of departmental service charters developed	Corporate Services	2	က				
		KPA: GOVE	KPA: GOVERNANCE STRUCTURES	RES				
e,	Number of departmental strategies and department plans approved	All Departments	6	1		,		
		KPA: GOOD GOV	KPA: GOOD GOVERNANCE AND LEADERSHIP	ADERSHIP				
4	Number of management reports submitted to relevant governance structures	All Departments/ Council and Executive	09	96	(a			
5.	Number of meetings attended	All Departments/ Council and Executive	417	443				
9	Percentage of forum meetings attended as per invitation	All Departments	100%	100%				
7.	Percentage of internal audit findings resolved within 90 days after internal audit report has been issued	Office of the Municipal Manager	100%	100%				
∞i	Percentage of external audit findings resolved within legislated 60 days (31 January)	Office of the Municipal Manager	100%	100%				
9.	Number of unqualified audit opinion received	Office of the Municipal Manager	1	1				
		KPA: LEGAL AND COMPLIANCE	ANCE					
10.	Number of by-laws reviewed and drafted	Corporate Services	2	4	i ter			
		KPA: PERF	KPA: PERFORMANCE REPORTING	IING				
11	Percentage of senior management performance agreements approved by 31 July	Performance Management	100%	100%				
12.	Percentage of senior management performance agreements submitted to relevant stakeholders by 14 August	Performance Management	%5	100%				e l
INAL 20	FINAL 2020/21 PERFORMANCE AGREEMENT: Manager – Project Management Unit	nt Unit		Page 11 of 18				

No	No Key Performance Indicator	Department	Baseline					
				Annual Target	Weight	Score	Achieved/ Not achieved	Portfolio of evidence
13.	Percentage of annual performance assessment  Performance Management by 30 July	Performance Management	%0	100%		9		

# STRATEGIC OBJECTIVE 3: TO ENSURE TRANSFORMED INSTITUTION WITH COMPETENT AND CAPABLE HUMAN CAPITAL

No	Key Performance Indicator	Department	Baseline					
				Annual Target	Weight	Score	Achieved/ Not achieved	Portfolio of evidence
		KPA:	KPA: LEAVE MANAGEMENT	LV				
14.	Number of monthly leave registers approved	All Departments	12	12			3	

## STRATEGIC OBJECTIVE 4: TO ENSURE FINANCIAL HEALTHIER AND SUSTAINABLE ENVIRONMENT

No	Key Performance Indicator	Department	Baseline					
				Annual Target	Weight	Score	Achieved/ Not achieved	Portfolio of evidence
		KPA: REV	KPA: REVENUE MANAGEMENT	TN				
15.	Number of additional grants sourced	All departments	0	2				
		KPA: EXPE	KPA: EXPENDITURE MANAGEMENT	AENT				
16.	Percentage of capital expenditure spent	Financial Services	100%	%06				
	KP	KPA: UNAUTHORISED, IRREGULAR, FRUITLESS AND WASTEFUL EXPENDITURE (UIF)	, FRUITLESS AND W	ASTEFUL EXPENDI	TURE (UIF)			
17.	Percentage reduction of unauthorised expenditure	Financial Services	100%	%5				
18.	Percentage reduction of irregular expenditure incurred during the financial year	Financial Services	100%	%5				8)
19.	Percentage reduction of fruitless and wasteful expenditure	Financial Services	46%	2%	*			

## STRATEGIC OBJECTIVE 5: TO ENSURE PROVISION OF BASIC SERVICES

N	No Key Performance Indicator	Department	Baseline					
				Annual Target	Weight	Score	Achieved/ Not achieved	Portfolio of evidence
		KPA: ACCESS TO ROADS AND TRANSPORTATION SYSTEM	DS AND TRANSPOR	TATION SYSTEM				
20.	Number of foot bridges constructed	Technical Services	2	2				
21.	Number of speed humps constructed	Technical Services	16	10				
FINAL 202	FINAL 2020/21 PERFORMANCE AGREEMENT: Manager – Project Management Unit	ent Unit		Page 12 of 18			3	

No	Key Performance Indicator	Department	Baseline					
				Annual Target	Weight	Score	Achieved/	Portfolio of
							Not achieved	evidence
		KPA: PR	KPA: PROJECT MANAGEMENT	TN				
22.	Number of water programs monitored	Project Management	5	ĸ				
23.	Number of sanitation programs monitored	Project Management	2	3				
24.	Number of electrification programs monitored	Project Management	3	3				
25.	Number of roads programs monitored	Project Management	3	3				
26.	Number of public facilities programs monitored	Project Management	2	1				

## STRATEGIC OBJECTIVE 6: TO ENSURE SUSTAINABLE LOCAL ECONOMIC DEVELOPMENT

Annual Target Weight Score Achieved/ Annual Target Weight Score Achieved/ Not achieved Achieved/ Not achieved Achieved/ Not achieved	No	No Key Performance Indicator	Department	Baseline					Colored Section
Number of personnel/ Skills development   Project Management					Annual Target	Weight	Score	Achieved/ Not achieved	Portfolio of evidence
Number of personnel/ Skills development Project Management			KPA:	Social Developmen	٠				
	27.	Number of personnel/ Skills development	Project Management	6	0				,

## **ANNEXURE B**

## PERSONAL DEVELOPMENT PLAN (PDP)

entered into by and between

THE CHIEF ALBERT LUTHULI MUNICIPALITY herein represented by the Municipal Manager

MANDLA STANLEY DLAMINI

and

THE MANAGER: PROJECT MANAGEMENT UNIT

**BONGILE CHRISTOPHER MDUTYULWA** 

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## 1. Personal Development Plan

- 1.1 A municipality should be committed to -
  - (a) The continuous training and development of its employees to achieve its vision, and strategic objectives and empower employees; and
  - (b) Managing training and development within the ambit of relevant national policies and legislation.
- 1.2 A municipality should follow an integrated approach to Human Resource Management, that is:
  - (a) Human resource development forms an integral part of human resource planning and management.
  - (b) In order for training and development strategy and plans to be successful it should be based on sound Human Resource (HR) practices, such as the (strategic) HR Plan, job descriptions, the result of regular performance appraisals and career pathing.
  - (c) To ensure the necessary linkage with performance management, the Performance Management and Development System provides for the Personal Development Plans of employees to be included in their annual performance agreements. Such approach will also ensure the alignment of individual performance objectives to the municipality's strategic objectives, and that training and development needs can be identified through performance management and appraisal.
  - (d) Career-pathing ensures that employees are placed and developed in jobs according to aptitude and identified potential. Through training and development they can acquire the necessary competencies to prepare them for future positions. A comprehensive competency framework and profile for Municipal Managers are attached and these should be linked to relevant registered unit standards to specifically assist them in compiling Personal Development Plans in consultation with their managers.
  - (e) Personal Development Plans are compiled for individual employees and the data collated from all employees in the municipality forms the basis for the prescribed Workplace Skills Plan, which municipalities are required to compile as a basis for all training and education activities in the Municipality in a specific financial year and report on progress made to the Local Government Sector Education and Training Authority
- 1.3 The aim of the compilation of Personal Development Plans is to identify, prioritise and implement training
- 1.4 Compiling the Personal Development Plan attached at Appendix.
  - (a) Competency assessment instruments, which are dealt with more specifically in Appendix 1 and 2, should be established to assist with the objective assessment of employees' actual competencies against their job specific competency profiles and managerial competencies at a given period in time with the purpose of identifying training needs or skills gaps.
  - (b) The competency framework and profiles and relevant competency assessment results will enable a manager, in consultation with his or her employee, to compile a Personal Development Plan. The

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identified training needs should be entered into column 1 of Appendix 1, entitled Skills / Performance Gap.

The following should be carefully determined during such a process:

## (i) Organisational needs, which include the following:

- Strategic development priorities and competency requirements, in line with the municipality's strategic objectives.
- The competency requirements of individual jobs.
- The relevant job requirements (job competency profile) as identified in the job description should be compared to the current competency profile of the employee to determine the individual's competency gaps.
- Specific competency gaps as identified during the probation period and performance appraisal of the employee.

## (ii) Individual training needs that are job / career related.

Next, the prioritisation of the training needs [1 to ...] should be listed since it may not be possible (c) to address all identified training needs in a specific financial year. It is however of critical importance that training needs be addressed on a phased and priority basis.

This implies that all these needs should be prioritized for purposes of accommodating critical / strategic training and development needs in the HR Plan, Personal Development Plans and the Workplace Skills Plan.

(d) Consideration must then be given to the expected outcomes, to be listed in Column 2 of Appendix 1, so that once the intervention is completed the impact it had can be measured against relevant output indicators.

- (d) An appropriate intervention should be identified to address training needs /skills gaps and the outcome to be achieved but with due regard to cost effectiveness. These should be listed in Column 3 of Appendix 1, entitled: Suggested training and / or development activity in line with the National Qualifications Framework, which could enable the trainee to obtain recognition towards a qualification for training undertaken. It is important to determine through the Training / Human Resource Development / Skills Development Unit within the municipality whether unit standards have been developed and registered with the South African Qualifications Authority that are in line with the skills gap and expected outcomes identified. Unit standards usually have measurable assessment criteria to determine achieved competency.
- (e) Guidelines regarding the number of training days per employee and the nominations of employees: An employee should on average receive at least five days of training per financial year and not unnecessarily be withdrawn from training interventions.
- (f) The suggested mode of delivery (Column 4 of Appendix 1) refers to the chosen methodology that is deemed most relevant to ensure transfer of skills. The training / development activity should impact on delivery back in the workplace. Mode of delivery consists of, amongst others, self-study [the official takes it upon him or her to read e.g. legislation]; internal or external training provision; coaching and / or mentoring and exchange programmes, etc.
- (g) The suggested time frames (Column 5 of Appendix 1) enable managers to effectively plan for the annum e.g. so that not all their employees are away from work within the same period and also ensuring that the PDP is implemented systematically.
- (h) Work opportunity created to practice skill / development areas, in **Column 6 of Appendix 1**, further ensures internalisation of information gained as well as return on investment (not just a nice to have skill but a necessary to have skill that is used in the workplace).
- (i) The final column, **Column 7 of Appendix 1**, provides the employee with a support person that could act as coach or mentor with regard to the area of learning.

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Personal Development Plan of the Manager: Project Management Unit, B C MDUTYULWA

Skills/Performance	Outcomes Expected	Suggested	Suggested	Suggested	Work Opportunity	Support
	(measurable indicators:	Training and/or	Mode of Delivery	Time	Created to Practice	Person
(in order of priority)	quantity, quality and	Development		Frames	Skill / Development	
	(2011)					
At least 6 continuing	Engineers are	A course containing	External provider,	June 2021	These skills are not only	Municipal Manager
	accustomed to	theoretical and	in line with		important in avoiding	
development (CPD)	emphasising technical	Practical application	identified unit		critical errors, but are	
	and mathematical	with coaching in the	standard		also vital skills when	18
	skills. However, as they workplace following.	workplace following.			working with a team or	
	move into				presenting a project.	
	management or into				These interactive two	
	positions of influence				to three day workshops	
	and leadership, it				has been designed to	
	becomes increasingly				enable enable	
	important that they are				engineers and technical	
-/	also proficient at				specialists to deliver	
	listening, speaking,				more effective outputs	
	writing and building				and to transfer	75
	influence.				knowledge to their	
					teams or wider	
					audience.	

Signed by Municipal Manager for Council

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30 Date:

Signed |

Date: